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به نام خدا

شماره : ۱۷-ا-۴۷۷
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رؤسای محترم شعب "هما" و دفاتر خدمات مسافرتی
موضوع : شرایط فروش مسیرهایی بین المللی "هما" از ایران

احتراما شرایط نرخ و فروش در مسیرهایی بین المللی "هما" (PTF18) جهت صدور بلیت از تاریخ این بخشنامه در دوره پروازی (01JAN2018-31DEC2018) به شرح ذیل اعلام میگردد.

Conditions of IR PTF Fares		Business Compartment			Economy Compartment		
		Flexible	Basic	Flexible	Basic	Saver	
00.TITLE/APPLICATION		IR Online/Combination fares on OW/RT/CT/OJ journeys from Iran and saleable worldwide. SOTO is not permitted on RBD L.					
01.BOOKING CLASS		J, C	I	Y, S, V	Q, K, M	N, X, L	
03.SEASONALITY		Travel commencement 01JAN18 - 31DEC18 on the first international sector from Iran.					
04.FLIGHT APPLICATION		Both on IR & IR Code Share flights (LH, OS, SU, TK)					
05.ADVANCE RES/TICKETING		Reservation and Ticketing according to System Time Limit. Open segment is not allowed for all RBDs.					
06.MINIMUM STAY		--	3 Days	--	3 Days	3 Days	
		Minimum stay is not applicable for U.A.E. and Turkey destinations.					
07.MAXIMUM STAY		One Year	3 Months	One Year	One Year	3 Months	
10.PERMITTED COMBINATIONS		1,2RT of subclasses permitted. End-On Combination of PTF/SPA/IATA fares permitted. The most restrictive validity conditions will be applied.					
10.PENALTIES-CHANGES/CANCELATION	Change of Reservation Date (CHD=ADT) :	Before DEP	Permitted free in the same RBD	IRR2000000 + TKT Exchange	Permitted free in the same RBD	IRR1000000 + TKT Exchange	IRR2000000 + TKT Exchange
		After DEP	Permitted free in the same RBD	IRR2000000 or EQUIV + TKT Exchange	Permitted free in the same RBD	IRR1000000 or EQUIV + TKT Exchange	IRR2000000 or EQUIV + TKT Exchange
	Remark	In case of simultaneous change of reservation on both out/in bound sectors, only one penalty of the higher amount will be applied.					
	No-Show/ Cancellation within 24 hours of DEP (CHD=ADT) :	Before DEP	IRR30000000	IRR30000000	IRR20000000	IRR20000000	IRR30000000
		After DEP	IRR30000000 or EQUIV	IRR30000000 or EQUIV	IRR20000000 or EQUIV	IRR20000000 or EQUIV	IRR30000000 or EQUIV
	Remark	In case of change of reservation within 24 hours before departure, only No-Show fee will be collected.					
Refund (CHD=ADT) :	Before DEP	IRR20000000 + No-Show fee in case	IRR20000000 + No-Show fee in case	IRR20000000 + No-Show fee in case	IRR20000000 + No-Show fee in case	IRR20000000 + No-Show fee in case	
	After DEP	One Way fare will be deducted (J,OW for J,C,I) (Y,OW for Y,S,V) (V,OW for Q,K,M,N,X,L) + No-Show fee in case					
Upgrade, Downgrade, Change RBD, Re-route, Extend :	Before DEP	To Lower fare: Refund & Issue New Ticket.					
	After DEP	To Higher fare: Fare Difference, Apply No-Show fee or Change of Reservation fee in case + Ticket exchange					
18.TICKET ENDORSEMENT		REF BEF DEP IRR... / NOSHOW FEE APPLY	REF BEF DEP IRR... /REBKG/NOSHOW FEE APPLY	REF BEF DEP IRR... / NOSHOW FEE APPLY	REF BEF DEP IRR.../REBKG/NOSHOW FEE APPLY		
19.CHILDREN/INFANT DISCOUNTS		Child (Over 2 years - Under 12 years)=25% of ADT fare, Infant (Under 2 years old)=90% of ADT fare, Unaccompanied Minors (5 - Under 12 years)=No Discount					
23.MISCELLANEOUS PROVISIONS (BAGGAGE ALLOWANCE)		50 kg	40 kg	40 kg	35 kg	30 kg	
		For economy cabin baggage allowance for IR international flights which originate from domestic points is 30KG and for business cabin is 40KG. INF=10KG for all RBDs. For combination with SPA or Code share, baggage allowance will be based on regulation of SPA or Code share operating carrier.					
Agent Commission		Permitted					
Remarks		All penalties (Date change, Noshow, Refund) for IR international flights which originate from domestic points are 75% of mentioned penalties. In duplicate case (Two tickets for same passenger in one PNR), the newest ticket can be refunded without penalty. VOID of ticket on international route is permitted without any penalty.					

مدیر کل فروش مسافری

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